



# Reliability Assurance™ Program

## Standard Warranty vs. Warranty Plus

### Standard Warranty

- 1-way standard shipping
- 4- to 6-calendar-week turnaround time
- 2- to 4-calendar-week turnaround time for Asterion products
- No-cost repairs

This low-cost, white-glove enhancement to your standard product warranty ensures a hassle-free, expedited experience in the event of a failure.



### YEARS 1–5: PROVIDING EXTRA CARE FOR CUSTOMERS

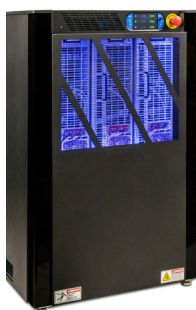
#### Bench/Rack Unit Value-Add

- 2-way expedited shipping covered
- First-on-bench prioritization
- 15-business-day turnaround time (best effort) for depot repairs; 30-day standard — from arrival to/departure from AMETEK® Programmable Power dock

#### Sequoia/Tahoe Unit Value-Add

- Instant upgrade to a 5-year warranty
- Commissioning included on request
- 5- to 7-day field repairs
- All shipping requirements covered for total repair

\*Excludes 14U models



Instantly takes a standard warranty and creates customer support & satisfaction in the event of a problem

The following products are eligible for the Reliability Assurance Program: Asterion AC, Asterion DC, Asterion DC ASA, Asterion DC ASM, DCS, DLM, i/iM/iX, Mi-BEAM, PLA, PLW, Sequoia, Tahoe, SFA/SGA/SGX, XFR, and XG.