

Software Upgrade Program

Improve Performance

Simple to Order

Software Upgrades

What to Expect

Software Upgrade Program

Software Upgrade Options – 2 Methods

AMETEK Programmable Power has two (2) ways to serve you in facilitating a software upgrade:

- 1. Depot Service** Software Upgrade- Send your working power supply to an AMETEK Factory Repair Facility. Factory trained technicians will perform the upgrade, test the unit to factory specification and return to your facility.
- 2. Self Install** Software Upgrade - On occasion, a software upgrade can be kitted if it's simple to install and does not require extensive feature validation. In these instances, AMETEK provides customers the option to have the software upgrade kit consisting of an executable file and work instructions sent for self installation.

Software Upgrade Program Deliverables

A software upgrade includes, the following deliverables:

- Pre-upgrade interview with factory personnel
- Equipment validation /system inspection to determine if any problems exist [option **1**]
- Software Upgrade SOW (Scope of Work) as proposed
- Equipment Inspection to verify upgrade is complete and unit testing to current factory Automated Test Procedure [option **1**]

Some common upgrade examples:

Product	Upgrade
California Instruments CSW	DO-160 Avionics Test Suite
California Instruments MX	High Frequency (HF) Option
California Instruments LX	Boeing 787 Test Option

Starting a Software Upgrade is Simple

To start your Software Upgrade Program, simply visit the link:

<http://www.programmablepower.com/support/swup.htm>

From this link, you will be taken to the Software Upgrade Program landing page where you can select the software upgrade(s), the quantity of units you'd like upgraded, and any other relevant information. Simply click "Submit" – it's that easy!

Learn More or Contact an Application Specialist

Services.ppd@AMETEK.com