

# Hardware Upgrade Program

Optimize Equipment

Simple to Order  
Hardware Upgrades

What to Expect

NEXT  
GENERATION

# Hardware Upgrade Program

## Hardware Upgrade – 3 Methods

AMETEK Programmable Power has three (3) ways to serve you in facilitating a hardware upgrade:

- 1. Depot Service** Hardware Upgrade - Send your working power supply to an AMETEK Factory Repair Facility to have factory trained technicians perform the upgrade.
- 2. Field Service** Hardware Upgrade - In some cases AMETEK supplies are large and difficult to ship or they would require removal from a cabinet. In these cases AMETEK can send a field service technician to your site to perform the upgrade.
- 3. Self Install** Hardware Upgrade - For some upgrades that are less complex and don't require extensive feature validation, AMETEK can provide a hardware upgrade kit enabling you to perform the upgrade.

## Hardware Upgrade Program Deliverables

A hardware upgrade includes the following deliverables:

- Pre-inspection interview with your factory personnel
- Equipment/system inspection before the upgrade to determine if any problems exist
- Hardware Upgrade SOW (Scope of Work) as proposed
- Equipment post-upgrade inspection to verify the upgrade is complete and unit testing to the current factory ATP (Automated Test Procedure)

Some common upgrade examples:

Product	Upgrade
Sorensen SGI	Dust Filter Kit
California Instruments BPS	High Voltage (HV) Option
Sorensen DCS	LXI Ethernet Communication Interface

## Starting a Hardware Upgrade is Simple

To start your Hardware Upgrade Program, simply visit the link:

<http://www.programmablepower.com/support/hwup.htm>

From this link, you will be taken to the Hardware Upgrade Program landing page where you can select the hardware upgrade(s), the quantity of units you'd like upgraded, and any other relevant information. Simply click "Submit" – it's that easy!

## Learn More or Contact an Application Specialist

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